

Notice of Springfield Nephrology Associates, Inc. compliance with Nondiscrimination and Accessibility Requirements

Springfield Nephrology Associates, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Springfield Nephrology Associates, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Springfield Nephrology Associates, Inc.:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Becky Ubben at 417-886-5000. If you believe that Springfield Nephrology Associates, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Lora Cole, Administrator, 1911 S. National Avenue, Suite 301, Springfield, Missouri 65804, 417-886-3584, Fax 417-886-1100, lcole@springfieldnephrology.com You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Lora Cole, Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

For more information, please view these online links:

<http://www.hhs.gov/civil-rights/for-individuals/section-1557/translated-resources/>
<https://www.hhs.gov/sites/default/files/resources-for-covered-entities-top-15-languages-list.pdf>